



Certificate of Warranty

Flight Dental Systems warrants all Flight operatory products sold and installed by authorized Flight dealers, to the original owner-operator to be free of defects in materials and workmanship for a period of five (5) years from the date of installation in original owner-operator's premises. To activate this warrant, the owner-operator must fill out and return a product registration and warranty activation card to Flight Dental Systems within 30 days of installation of the equipment.

Authorized Dealer: _____

Installed by: _____

Product Serial Number: _____

Product Description: _____

Product Model: _____

Purchased Date: _____ Invoice Number: _____

End User Name: _____

Telephone: _____ Fax: _____

Email: _____

Address: _____

City: _____ State/Province: _____

Zipcode: _____ Country: _____



WARRANTY PERIOD

WARRANTY START ON: _____ **WARRANTY ENDS ON:** _____

WARRANTY

If within the warranty time limits described below a product or any of its components fail, the original user-owner must contact an authorized Flight Dental Systems dealer with the product sale and service records. Should the dealer be unable to complete the repair, the dealer may contact Flight Dental Systems for disposition. The product's model, serial number and original Flight Dental Systems invoice number must be furnished. Transportation charges to and from Flight Dental Systems, if necessary, must be paid by the dealer. If upon receipt at the factory, an examination reveals faulty or defective original parts, materials, or workmanship, Flight Dental Systems will, at its sole discretion issue a credit.

This warranty does not cover damages caused by misuse, accident, neglect or damage caused by the use of replacement parts which were not manufactured or distributed by Flight Dental Systems. Service performed by unauthorized dealers or service technician or the usage of replacement parts not manufactured or distributed by Flight Dental Systems may nullify this warranty.

PATIENT CHAIRS

All chairs sold and installed by authorized Flight Dental Systems dealers are warranted to be free from defects in parts, workmanship and materials for five (5) years, unless otherwise stated, from date of purchase. Plastic Chair base cover and unit covers, foot control and circuit boards are warranted for one (1) year.

DELIVERY SYSTEMS

All delivery systems sold and installed by authorized Flight Dental Systems dealers are warranted for five (5) years from defects in parts, workmanship and materials, unless otherwise stated, from date of purchase. Damage resulting from the use of improper chemicals and process for cleaning, disinfecting or sterilization are excluded from this warranty. Wear and tear items are excluded from this warranty such as gaskets, tubing and filters.

OPERATING LIGHTS

All lights (Track Mounted Lights, Unit/Post Mounted Light and Ceiling Mounted Lights) sold by Flight Dental Systems are warranted for (2) two years to be free from defects in parts, workmanship and materials, unless otherwise stated, from date of purchase. Light Bulbs are excluded from this warranty.

STOOLS

All stools sold by Flight are warranted for five (5) years from manufacture defect and workmanship.

Chair and stool upholstery, or surface discoloration or abrasion from improper use of cleaners and disinfectants are not considered a manufacturer's defect and will not be covered by this warranty.

The warranty excludes all normal expected service items such as but not limited to: light bulbs, filters, o-rings, hoses, HVE valves, SE valves and 3-way syringes.

The warranty excludes add-on components such as scalers intraoral handpiece illumination systems and custom upholstery materials, unless noted elsewhere in this document. Warranty is limited to repair or replacement as determined by Flight Dental Systems and does not include any shipping or dealer labor charges. Products returned to the factory and determined to be defective will be repaired or replaced free of charge. If a product is installed by anyone other than an authorized Flight Dental Systems dealer, or their representative, all warranties will be void. No claim for labor or consequential damages will be allowed.

ADD-ON ACCESSORIES

All intraoral handpiece illumination systems and accessories are warranted to be free from defects in parts, workmanship and materials for one (1) year from date of purchase unless otherwise noted. Light Bulbs are warranted to be free from manufacturing defects in material and workmanship at the time of installation in an electrical circuit having the correct characteristics. The useful life of light bulbs is not covered under warranty. Scalers and accessories featured in this catalog carry a manufacturer's warranty and are not covered by the Flight Dental Systems warranty. Please contact the manufacturer directly for all warranty and/or service issues or questions.

REPLACEMENT PARTS

Replacement parts and accessories are warranted for a period of one (1) year from date of purchase from Flight Dental Systems. Replacement parts, either purchased or replaced through a warranty claim shall not interrupt or prolong the term of the original warranty.

GENERAL

Flight Dental Systems will not be responsible for dealer or service company labor charges, or shipping costs. Claims for shipping damage must be filed with the carrier.

RETURN POLICY

No goods shall be returned without prior permission by Flight Dental Systems. If permission is granted for the return of the goods, the amount of credit issued, if any, will be at the sole discretion of the Flight Dental Systems home office in accordance with established policies. If a return for non-warranted credit is authorized, a 20% restocking fee will be charged on all catalogued items.

No returns on replacement parts after 180 days from date of purchase from Flight Dental Systems. The customer is responsible for any freight costs. Call Customer Service to obtain a Return Authorization Number (RMA) before returning any item for credit consideration.

Product information and photography included in this catalog were as accurate as possible at the time of publication. Subsequent refinements may be evident in the actual product. Prices and specifications are subject to change without notice.